

How to Avoid the HIPAA “Train Wreck:”

What Michigan Medicaid is Advising its Providers and Clearinghouses



Mark Charles

Consultant to Michigan Medicaid

Michigan Medicaid's Plan to Meet the HIPAA Mandate

- What Medicaid is communicating to its customers
 - Messages for Clearinghouses, Software Vendors and Billing Agents
 - Messages for Providers
- Contingency planning for Providers
- Summary: How Medicaid plans to avoid the “train wreck”

What Michigan Medicaid is Communicating to its Customers

- Converted MMIS to a HIPAA compliant system.
- Developed and implemented Uniform Billing to eliminate local codes.
- Updated policy to align it with the HIPAA law.
- Coordinated HIPAA implementation and outreach efforts with Blue Cross Blue Shield of Michigan, Medicare A, and Medicare B.
- Providing outreach training and education to all its customers (Clearinghouses, Software Vendors, Billing Agents, Providers, Associations).

Communicating to Clearinghouses, Software Vendors, Billing Agents

- Conduct Integrity Testing with an independent firm like Claredi or Foresight.
- Send B2B test claims to Medicaid.
- Medicaid has been paying HIPAA compliant Addenda Claims since June (837 v.4010A1).
- Prepare to receive 835s from Medicaid.

Communicating to Providers and Associations

- HIPAA transactions are your responsibility!
- Action steps to take now to get paid this November.
- Is your vendor on the approved vendor list?
- If your vendor is NOT approved, do you know what questions you must ask them now?
- MDCH has the resources you need to successfully implement HIPAA transactions.

Contingency Planning—Will You Be Getting Paid This November?

- If you want to ensure continued payment from all of your payers partner with an “approved” vendor or billing service that is proven HIPAA compliant.
- If your current partner is not “approved,” consider finding a vendor or clearinghouse that is HIPAA compliant.
- Check the MDCH web site for the Approved Vendor List.

What Providers Need to Know to Get Paid

- Michigan Medicaid is ready for HIPAA transactions.
- Providers: HIPAA transactions are your responsibility!
- Take action now to avoid claim payment interruption.
- Michigan Medicaid is here to help.